



QUALITY STATEMENT

With the mandate of ensuring price stability and a sound financial system in Rwanda, the National Bank of Rwanda is committed to become a World Class Central Bank.

We are committed to abide by the law governing the National Bank of Rwanda, other applicable laws and regulations as well as relevant international best practices norms.

We strive to provide safe, resilient, effective and accessible payment, settlement and currency systems as well as secured and paperless online services.

We are committed to passionately deliver accurate, timely and cost-effective services, strive to enhance customer and stakeholders' satisfaction as well as continually improving our processes and systems.

RWANGOMBWA John
Governor
National Bank of Rwanda

